

## 2019 Consumer Confidence Report for Public Water System MILLERSVIEW-DOOLE WSC

This is your water quality report for January 1 to December 31, 2019

MILLERSVIEW-DOOLE WSC provides surface water and ground water from **Lake O.H. Ivie in Concho County and ground water from Hickory aquifer in McCulloch County.**

For more information regarding this report contact:

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Phone 325-483-5438\_\_\_\_\_

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al telefono (325)-483-5438.

### Definitions and Abbreviations

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The following tables contain scientific terms and measures, some of which may require explanation.

Action Level:

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Action Level Goal (ALG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.

Avg:

Regulatory compliance with some MCLs are based on running annual average of monthly samples.

Level 1 Assessment:

A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.

Level 2 Assessment:

A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.

Maximum Contaminant Level or MCL:

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG:

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum residual disinfectant level or MRDL:

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum residual disinfectant level goal or MRDLG:

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

MFL

million fibers per liter (a measure of asbestos)

mrem:

millirems per year (a measure of radiation absorbed by the body)

na:

not applicable.

NTU

nephelometric turbidity units (a measure of turbidity)

pCi/L

picocuries per liter (a measure of radioactivity)

## Definitions and Abbreviations

ppb:	micrograms per liter or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm:	milligrams per liter or parts per million - or one ounce in 7,350 gallons of water.
ppq	parts per quadrillion, or picograms per liter (pg/L)
ppt	parts per trillion, or nanograms per liter (ng/L)
Treatment Technique or TT:	A required process intended to reduce the level of a contaminant in drinking water.

## Information about your Drinking Water

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline at (800) 426-4791.

Contaminants that may be present in source water include:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

You may be more vulnerable than the general population to certain microbial contaminants, such as *Cryptosporidium*, in drinking water. Infants, some elderly, or immunocompromised persons such as those undergoing chemotherapy for cancer; persons who have undergone organ transplants; those who are undergoing treatment with steroids; and people with HIV/AIDS or other immune system disorders, can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care providers. Additional guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. We are responsible for providing high quality drinking water, but we cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

### Information about Source Water

'TCEQ completed an assessment of your source water, and results indicate that some of our sources are susceptible to certain contaminants. The sampling requirements for your water system is based on this susceptibility and previous sample data. Any detections of these contaminants will be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system contact [insert water system contact][insert phone number]'

Lead and Copper	Date Sampled	MCLG	Action Level (AL)	90th Percentile	# Sites Over AL	Units	Violation	Likely Source of Contamination
Copper	09/04/2017	1.3	1.3	0.2	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	09/04/2017	0	15	3.7	0	ppb	N	Corrosion of household plumbing systems; Erosion of natural deposits.

### 2019 Water Quality Test Results

Disinfection By-Products	Collection Date	Highest Level Detected	Range of Individual Samples	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2019	53	23.4 - 64.6	No goal for the total	60	ppb	N	By-product of drinking water disinfection.

\* The value in the Highest Level or Average Detected column is the highest average of all HAA5 sample results collected at a location over a year'

<b>Total Trihalomethanes (TTHM)</b>	2019	168	116 - 221	No goal for the total	80	ppb	Y	By-product of drinking water disinfection.
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\*The value in the Highest Level or Average Detected column is the highest average of all TTHM sample results collected at a location over a year'

<b>Inorganic Contaminants</b>	<b>Collection Date</b>	<b>Highest Level Detected</b>	<b>Range of Individual Samples</b>	<b>MCLG</b>	<b>MCL</b>	<b>Units</b>	<b>Violation</b>	<b>Likely Source of Contamination</b>
<b>Barium</b>	2019	0.062	0.062 - 0.062	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
<b>Cyanide</b>	2019	24.6	24.6 - 24.6	200	200	ppb	N	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories.
<b>Fluoride</b>	2019	0.1	0.136 - 0.136	4	4.0	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
<b>Nitrate [measured as Nitrogen]</b>	2019	0.198	0.0697 - 0.198	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.

<b>Radioactive Contaminants</b>	<b>Collection Date</b>	<b>Highest Level Detected</b>	<b>Range of Individual Samples</b>	<b>MCLG</b>	<b>MCL</b>	<b>Units</b>	<b>Violation</b>	<b>Likely Source of Contamination</b>
<b>Beta/photon emitters</b>	2019	101	96.9 - 101	0	50	pCi/L*	N	Decay of natural and man-made deposits.

\*EPA considers 50 pCi/L to be the level of concern for beta particles.

<b>Combined Radium 226/228</b>	2019	73	71 - 75.9	0	5	pCi/L	Y	Erosion of natural deposits.
<b>Gross alpha excluding radon and uranium</b>	2019	90.6	52.4 - 90.6	0	15	pCi/L	Y	Erosion of natural deposits.

### Disinfectant Residual

<b>Disinfectant Residual</b>	<b>Year</b>	<b>Average Level</b>	<b>Range of Levels Detected</b>	<b>MRDL</b>	<b>MRDLG</b>	<b>Unit of Measure</b>	<b>Violation (Y/N)</b>	<b>Source in Drinking Water</b>
Free Chlorine	2019	3.4	1.1 – 4.9	4	4		ppm	Water additive used to control microbes.

## Turbidity

	Level Detected	Limit (Treatment Technique)	Violation	Likely Source of Contamination
Highest single measurement	5 NTU	1 NTU	Y	Soil runoff.
Lowest monthly % meeting limit	95%	0.3 NTU	N	Soil runoff.

Information Statement: Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration system and disinfectants.

## Violations

<b>Combined Radium 226/228</b>			
Some people who drink water containing radium 226 or 228 in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MCL, AVERAGE	01/01/2019	03/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	04/01/2019	06/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	07/01/2019	09/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	10/01/2019	12/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.

<b>Gross alpha excluding radon and uranium</b>			
Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.			
Violation Type	Violation Begin	Violation End	Violation Explanation
MCL, AVERAGE	01/01/2019	03/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	04/01/2019	06/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, AVERAGE	07/01/2019	09/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.

**Violations**

MCL, AVERAGE	10/01/2019	12/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
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**Interim Enhanced SWTR**

The Interim Enhanced Surface Water Treatment Rule improves control of microbial contaminants, particularly Cryptosporidium, in systems using surface water, or ground water under the direct influence of surface water. The rule builds upon the treatment technique requirements of the Surface Water Treatment Rule.

Violation Type	Violation Begin	Violation End	Violation Explanation
SINGLE COMB FLTR EFFLUENT (IESWTR/LT1)	08/01/2019	08/31/2019	One turbidity measurement exceeded a standard for the month indicated. Turbidity (cloudiness) levels are used to measure effective filtration of drinking water.

**Public Notification Rule**

The Public Notification Rule helps to ensure that consumers will always know if there is a problem with their drinking water. These notices immediately alert consumers if there is a serious problem with their drinking water (e.g., a boil water emergency).

Violation Type	Violation Begin	Violation End	Violation Explanation
PUBLIC NOTICE RULE LINKED TO VIOLATION	11/23/2018	01/25/2019	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	12/28/2018	01/25/2019	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	07/02/2019	08/07/2019	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	09/27/2019	01/13/2020	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	12/12/2019	01/09/2020	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.
PUBLIC NOTICE RULE LINKED TO VIOLATION	12/26/2019	01/09/2020	We failed to adequately notify you, our drinking water consumers, about a violation of the drinking water regulations.

**Total Trihalomethanes (TTHM)**

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

Violation Type	Violation Begin	Violation End	Violation Explanation
MCL, LRAA	01/01/2019	03/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, LRAA	04/01/2019	06/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
MCL, LRAA	07/01/2019	09/30/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.

## Violations

MCL, LRAA	10/01/2019	12/31/2019	Water samples showed that the amount of this contaminant in our drinking water was above its standard (called a maximum contaminant level and abbreviated MCL) for the period indicated.
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We are taking the following steps to address these issues:

M-DWSC has had improvements underway for the last few years to resolve the radionuclii issue. WSC has made significant strides in completing a changeover to an alternate water source. The majority of the system is served from the new surface water plant. Additional improvements to pumping facilities and the distribution system still remain in order to serve all the system. These improvements should be completed in the later part of 2022.

The WSC is taking steps to reduce the TTHM and HAA5 levels by adding LAS to form Chloramines to reduce the levels. Significant improvement has been achieved to date, but we still need more. We will be injecting LAS at the WTP soon to try and decrease levels to meet requirements.

The water loss audit submitted to the Texas water Development Board shows total water loss for 2019 is 163,088,699 gallons. The majority of the loss is from water leaks and line flushing. If you want more information concerning water loss please contact Cody Giddens @ 325-483-5438.

### Public Participation Opportunities

#### Board Meetings

Date: Third Monday of the month

Time: 7:00 PM

Location: 13841 FM 1929 E / Millersview TX 76862

Phone: 325-483-5438